

Comparison of New and Previous Version

April 13th, 2020

Demonstration of user interface changes

For a detailed demonstration of the new Datagate user interface, please refer to the following YouTube video

<https://youtu.be/yDEfMgIBzGo>

Overview of improvements

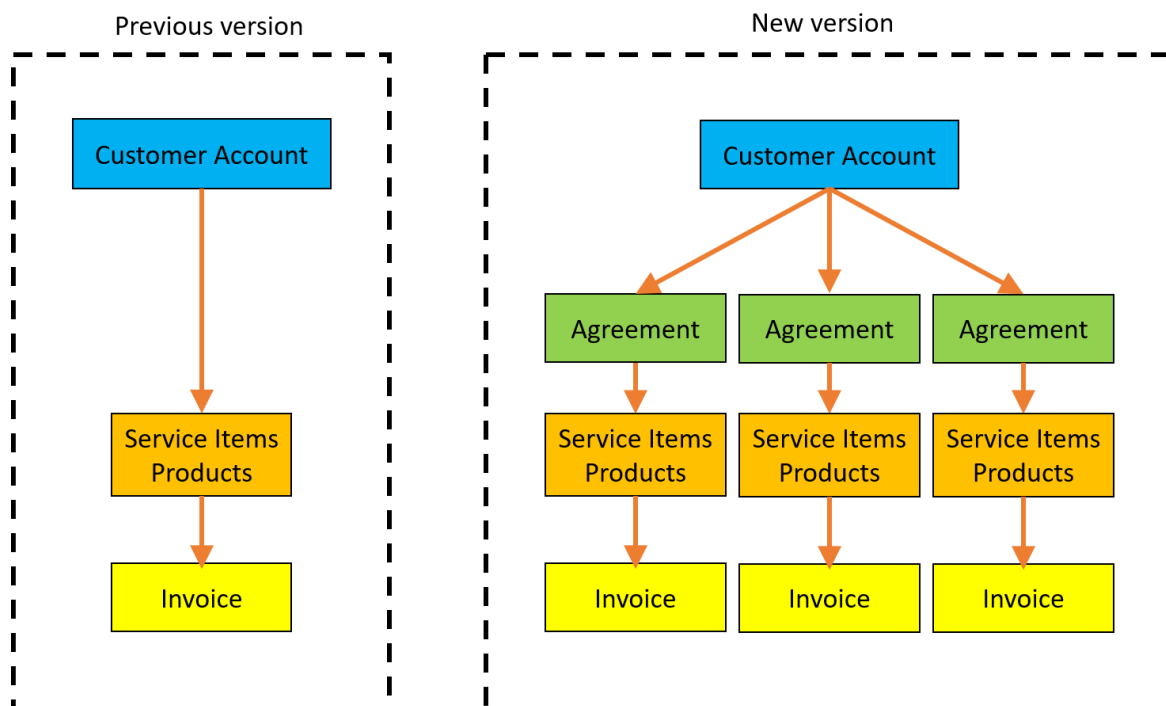
Agreements

Datagate introduces “Agreements” to the customer accounts and more flexible billing.

By default, all customer accounts have a “Default Agreement” and all service items, products and invoices from the previous version will now be loaded under this default agreement. This means existing client configurations will work straight away in the new version.

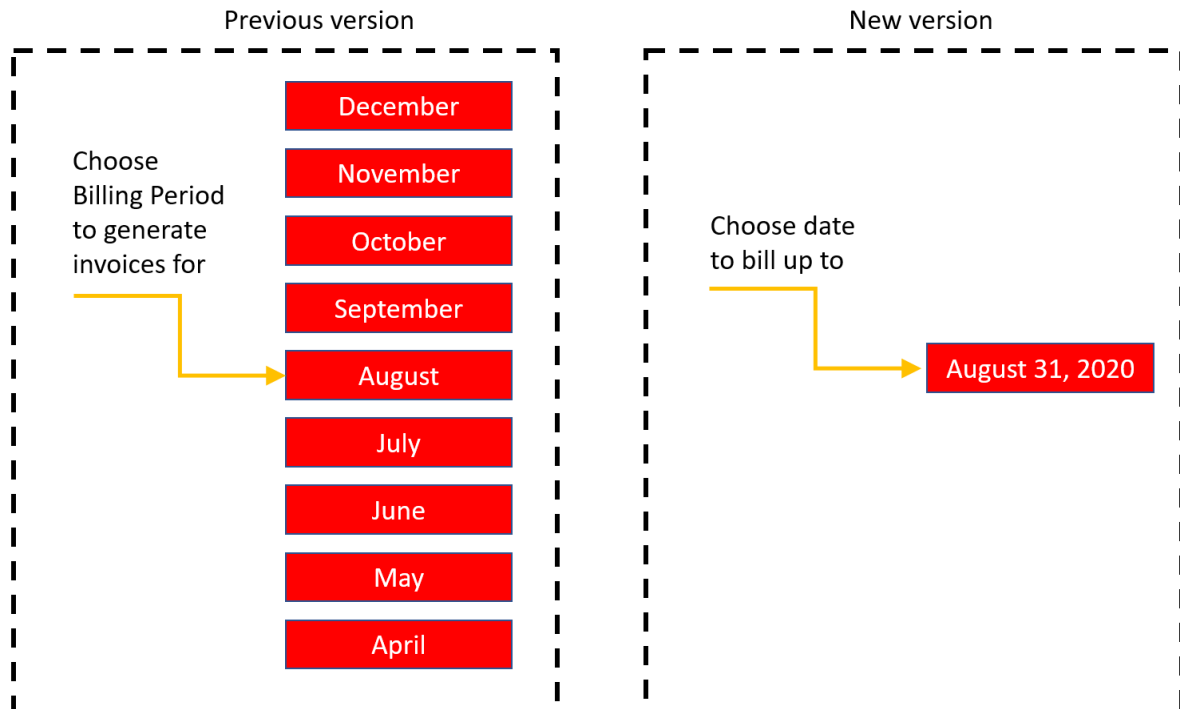
Agreements enable the following functionality:

- Multiple invoices can now be generated per customer at any time
- A separate invoice can be generated per site per customer
- Multiple types of billing frequencies can be activated as defined in each agreement (e.g. weekly, monthly, quarterly, annual etc billing).



Flexible Billing Frequencies

Instead of selecting a pre-defined period to bill, as in the previous version, we now enter a “Bill To Date” which will pick up all billing for all customer agreements up to that date. Any products and services that are due to be billed by this date, regardless of the agreement or billing frequency they use, will be able to be billed in a single process.



For user interface details, please refer to the YouTube video, which can be accessed by clicking the link at the top of this document.

Please distribute this document and video link to all Datagate Users within your business as appropriate.

If you have any questions, please email them to our support team at Support@datagate-i.com